

Employee FAQs

By partnering with your company, we're making concierge childcare consulting a more accessible, affordable, and approachable option for working parents. Our ability to offer services at scale, across the United States, means less stress and more success for families.

Below are responses to frequently asked questions and additional ways to talk about Nanniest with your people.

Talking points to inform your employees / new hires that they have access to our services:

- "Nanniest can help your family explore childcare options during your parental leave."
- "As an employee, you have access to personalized childcare consulting services from Nanniest. We're committed to helping our working parents find ways to create care networks that support their children."
- "Taking care of your family is important - and it's important to our company that you're supported in that. To help, we've partnered with a service that provides 1:1 childcare consulting and coaching."

If asked: Does Nanniest provide back-up care?

- "Nanniest helps your family identify the kind of childcare that makes the most sense for your family, and does not help you find back-up to fill in when your primary childcare solution is unable to provide services. However, as you work with Nanniest, Nanniest may be able to help you make connections with local providers who may be able to provide back-up care."

If asked: Does Nanniest promote hiring a nanny for every family? They're called Nanniest!

- "Nanniest helps parents pick the childcare option that works best for their family. While nannies can be a great option for families who prioritize at-home personalized attention for their children, hiring a nanny is not the right option for every family."

If asked: Does Nanniest find a specific childcare provider for my family?

- "As a consulting service, Nanniest is paid to provide 1:1 support to your family as you research, evaluate, and ultimately select your childcare provider. They can recommend agency services if you require additional help finding a provider."

If asked: Will Nanniest take care of my children?

- "Nanniest is a concierge childcare consulting service, not a hands-on caregiver service. They will support you as you find someone to take care of your family."

More questions?

Feel free to direct your employees to the chat feature on our website. We're happy to help.